## About Downtown Streets Team

<table>
<thead>
<tr>
<th>Mission</th>
<th>Model</th>
<th>Impact</th>
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<tbody>
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<td>Downtown Streets Team strives to end homelessness by restoring the dignity and rebuilding the lives of unhoused men and women. Serving the community prepares members for permanent employment and housing.</td>
<td>Our “Work-First” model gives team members the opportunity to rebuild their lives through our volunteer work-readiness program. Rather than panhandling, they perform meaningful work in their communities.</td>
<td>The impact of Downtown Streets Team is tangible both for team members and for the communities they serve. Team members regain their self-confidence while community members enjoy a cleaner and safer community.</td>
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Letter from Executive Director, Eileen Richardson:

Dear friends and supporters,

2011 was an amazing year for the team. Not only did we further strengthen our ties with the community in Palo Alto, CA where our model was born, but we also established ourselves in a new and much larger community in San Jose. Partnerships with the residents and local officials in the communities we work in continue to prove invaluable as we work toward our goals of ending homelessness and restoring the dignity of those experiencing it. It truly does take a village to confront major social and economic issues such as homelessness, and our supporters and partners have shown over and over again that they’re more than up for the challenge.

We’re confident that the momentum we’ve built in 2011 will carry us into the new year and allow us to expand our model even further.

Thank you for your continued support of Downtown Streets Team!

- Eileen Richardson, Executive Director
Volunteering

Serving in their community prepares team members for housing and employment

# of Community Service hours worked in 2011
Weekly meetings allow team members to share openly their successes, failures, stories and resources with their peers and Downtown Streets Team staff.
Empowerment

Through the Downtown Streets Team program, team members have the opportunity to take on leadership roles in which they are given more responsibility on the team. Leadership skills and experience gained on the team are directly transferrable to jobs team members take on after graduating from the program.
The vast majority of new team members hear about Downtown Streets Team through their peers in the homeless community.

Team members use their experience and draw on their empathy for others to help connect people in need to supportive services, not only with the Team, but also with other services available in Santa Clara County.
Community Involvement

Engaging with members of their communities is extremely empowering for team members and an important part of their reintegration into mainstream society.

Pictured here, Team Member Terry shaking hands with Palo Alto Mayor Yiaway Yeh.
In order to make substantive and long-lasting change in our community, we strive to change the perception of homelessness by creating opportunities for Team Members to tell their stories and share their experiences with the community. Thus, rather than being perceived as a part of the problem, they actively participate in creating the solution.

Changing Perceptions
“They called him ‘Mr. $38.50.’ When the police told him to stop begging, he told them he needed $38.50 so he and his wife could stay at the Palo Alto Hotel for the night. After Michael Davis joined the Palo Alto Downtown Streets Team (DST), he realized life could be worth more than $38.50. ‘I have an apartment in Santa Clara and I have my own car,’ Davis said. ‘I am able to provide for me and my wife and now I have a sense of purpose.’ Davis joined DST with what he says were ‘ulterior motives’ after suffering from years of drug abuse and homelessness. However, as he watched those around him leave behind drug-filled pasts for housing, jobs and cars, he began to take the program seriously. Now, Davis is the operational supervisor of the program, helping the next Mr. $38.50 get back on his feet.”

- Lauren Wong | The Paly Voice
“I am able to provide for me and my wife and now I have a sense of purpose.”

- Michael Davis
Job Search Skills

Five-Week Course:
- Overcoming Barriers to Employment
- Resume Writing
- Job Search Techniques
- Master Application
- Interview Practice
In less than two years, DST Manager Shannon has gone from contemplating suicide to setting long-term goals. Her hard work on the team has paid off and her life has completely stabilized. She is now housed, owns a car, and is gainfully employed as a shelter worker.

Shannon continues to attend DST’s weekly Success Team Meetings and is a shining example to other team members that the opportunity to change their lives is waiting for them if they want it. No longer alone on her journey, Shannon feels a renewed sense of spirit. She believes that “there are angels that walk the streets; those angels are members of the Downtown Streets Team.”
Housing

Total Number of Housing Placements

<table>
<thead>
<tr>
<th>Year</th>
<th>Number</th>
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<tbody>
<tr>
<td>2006</td>
<td>8</td>
</tr>
<tr>
<td>2007</td>
<td>19</td>
</tr>
<tr>
<td>2008</td>
<td>35</td>
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<td>2009</td>
<td>51</td>
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<tr>
<td>2010</td>
<td>65</td>
</tr>
<tr>
<td>2011</td>
<td>98</td>
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Support

There are many ways to support Downtown Streets Team:

Financial Contributions
In-Kind Gifts
Employee Matching Gifts
Bequests/Estate Planning

We would be happy to work with you on an individual giving plan.

Please contact us at (650) 305-1174.